

FIG. 1

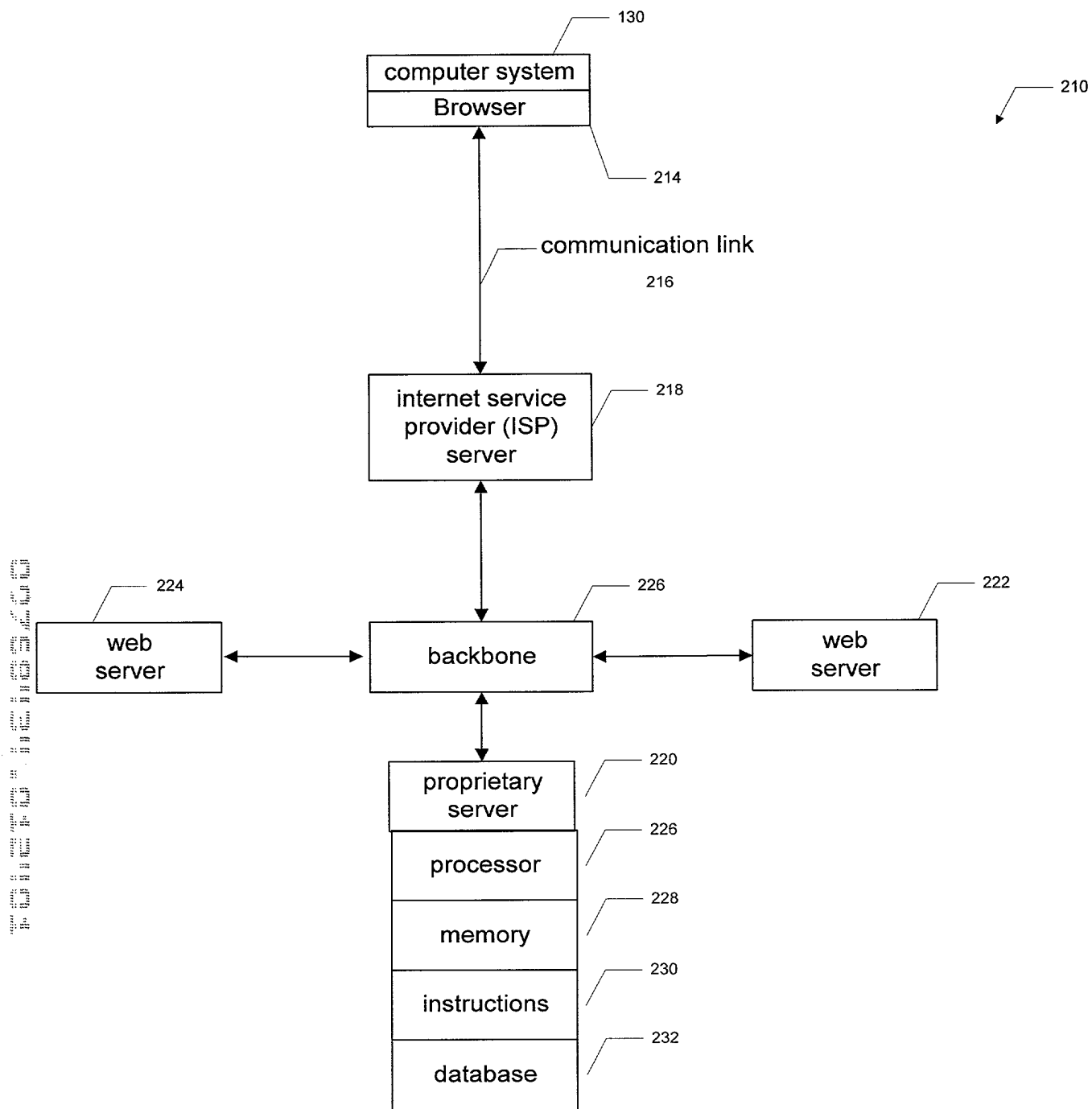


FIG. 2

steps performed
by user on comuter
system 130

300

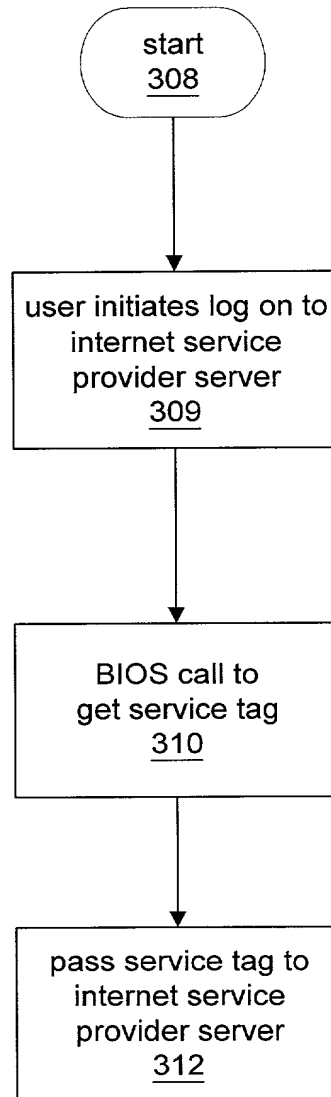


FIG. 3

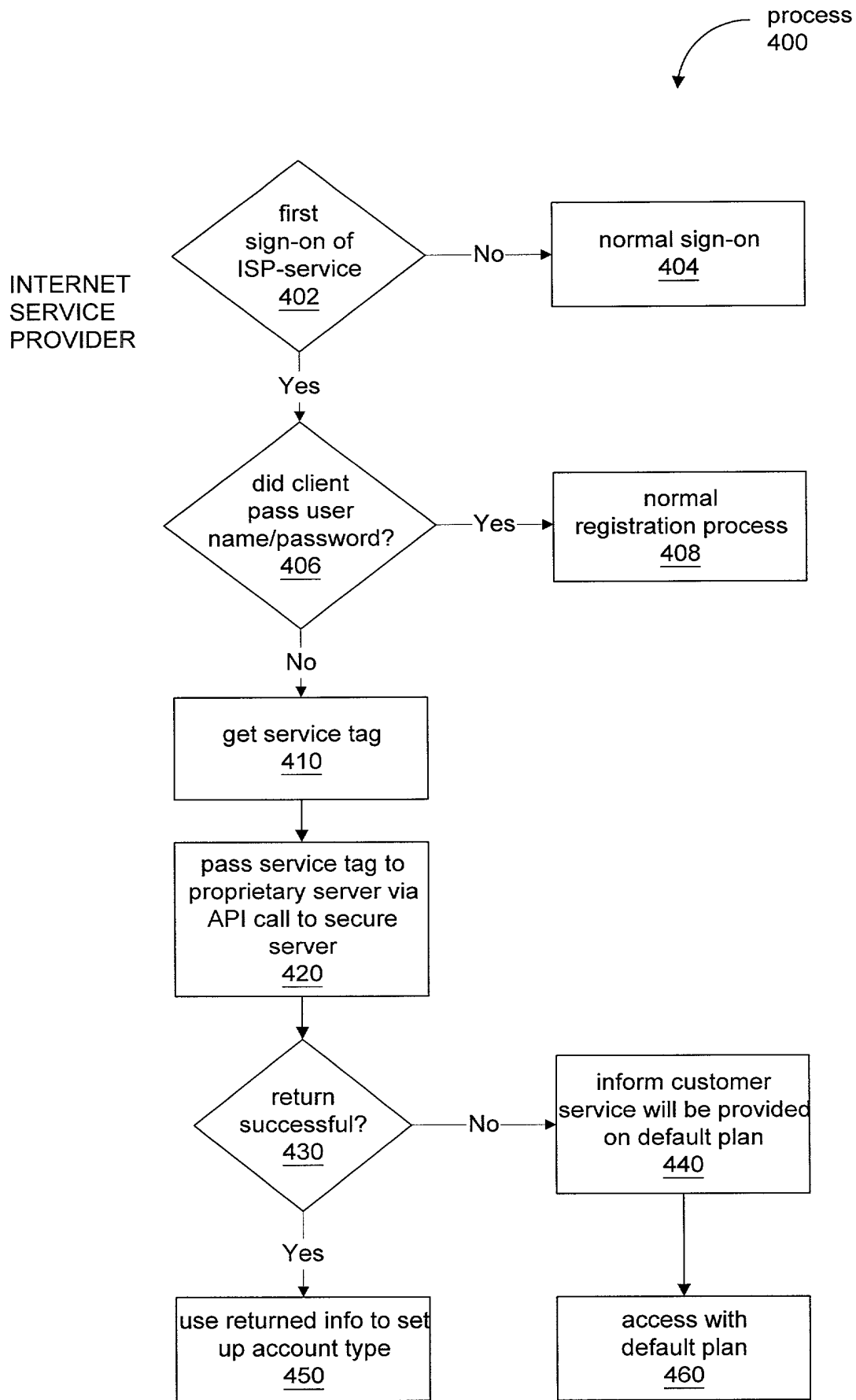


FIG. 4

steps performed on
a proprietary server
400

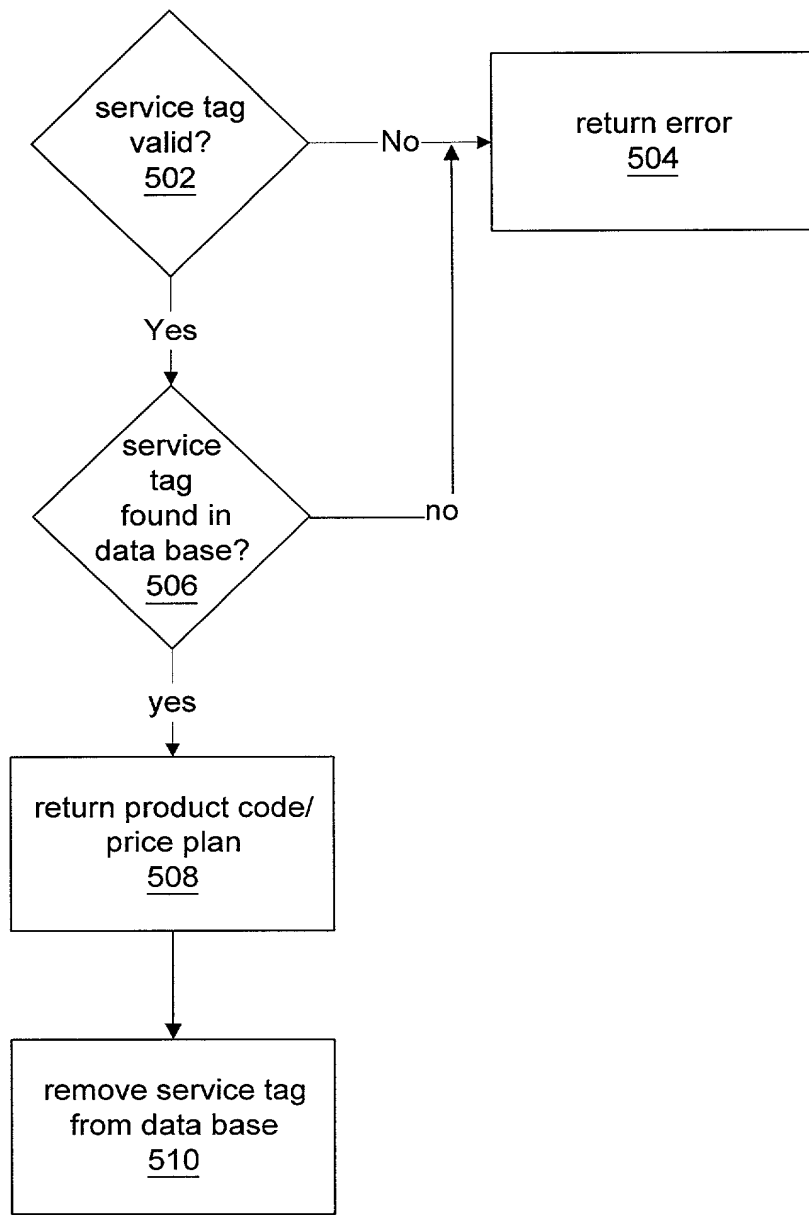


FIG. 5